QUOTE ATTACHMENT | MANUFACTURER WARRANTY OVERVIEW

Hyundai Everdigm Drill Rig Warranty Summary

TOP HAMMER: ECD / T / T PRO SERIES | DTH: D700 / D800

12 MONTHS	18 MONTHS	2,000 HOURS
from delivery to the original buyer	from the bill of lading date	based on the drilling hour meter

Base coverage ends when the first of these three limits is reached.

Coverage basis. New equipment is covered for failure caused by defective material or poor workmanship, subject to the full policy, registration requirements and Hyundai Everdigm approval.

WHAT IS COVERED

- **Base equipment.** Defects in material or workmanship on the new drill rig during the base period.
- **Sealing parts.** 6 months from delivery, but not more than 12 months from factory shipping.
- **Wear items.** 3 months from delivery, but not more than 18 months from factory shipping. Normal wear is excluded. Examples include pipes, shims, hoses, dust collector hoses and bushes.
- **Non-wear spare parts.** 3 months from delivery and within 18 months from factory shipping, whichever occurs first.

CONDITIONS THAT PRESERVE COVERAGE

- **Registration.** The signed delivery inspection report must be submitted to BDNA within 15 days after delivery. The reported delivery date starts the warranty period.
- **Correct operation.** The customer must receive operating instruction and follow the operation manual, maintenance requirements and protective measures.
- **Genuine parts.** Use Hyundai Everdigm genuine spare and wear parts and replace wear items within specified limits.
- **Authorized work.** Repairs and maintenance must be performed by BDNA or another Hyundai Everdigm-authorized service provider.
- **Special use or modification.** Obtain Hyundai Everdigm's prior written approval before a special application, modification or change.

MAJOR EXCLUSIONS

- **Wear and consumables.** Normal wear, wear-related damage and damage from operating beyond stated wear limits.
- **Use and care.** Incorrect operation, non-recommended applications, improper handling, maintenance or storage, and failure to observe protective measures.
- **Unauthorized changes or service.** Non-genuine parts, unapproved modifications, or improper repair by unauthorized personnel.
- **Consequential damage.** Damage or loss outside the supplied product itself, including loss of use or downtime-related consequences.
- **Engine components.** Engine and related component claims are administered under the engine manufacturer's warranty and dealer network.

HOW TO SUBMIT A CLAIM

1. **Notify BDNA promptly.** Submit the complete claim within 15 days after the failure or repair date.
2. **Document one incident per unit.** Include model, serial number, hours, failure and repair dates, and complete technical details.
3. **Provide evidence.** Attach photos and relevant parts-book pages, sketches or technical reports. Warranty registration must already be on file.
4. **Retain failed parts.** Keep them for at least 6 months or until a decision is issued; return requested parts within 30 days.

APPROVED CLAIM REIMBURSEMENT

- **Covered by Hyundai Everdigm.** Approved genuine replacement or repair parts and sea freight to the designated main sea port.
- **Customer/dealer responsibility.** Customs clearance, import duties, taxes, inland transportation and all freight other than approved sea freight.
- **Final authority.** BDNA coordinates the claim; Hyundai Everdigm makes the final approval or denial decision. Labour, travel, diagnostics or loss of use are not automatically reimbursed under this policy.

IMPORTANT - SUMMARY ONLY. This document is a non-contractual summary for quotation purposes. The complete Hyundai Everdigm warranty policy governs if any wording differs. Coverage is not automatic and remains subject to eligibility, timely inspection and registration, complete supporting documentation, policy exclusions and Hyundai Everdigm's final written decision.

Policy references: Top Hammer Rev. 20220831-001 | DTH Rev. 20230601-001

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