LIMITED WARRANTY QUICK REFERENCE

BD Breakers Hydraulic Breakers

IMPORTANT: Summary only. The BDNA Official Limited Warranty - BD Breakers Hydraulic Breakers, Doc. BDNA-WAR-BDH-001, Rev. 6, governs and must be provided or made available before sale. This summary does not modify or expand it. Non-waivable rights remain applicable.

WARRANTY AT A GLANCE

Coverage	Verified defects in material or workmanship under normal use, proper installation, and proper maintenance.
Warranty term	12 months or 1,000 operating hours from documented delivery or commissioning to the original end user, whichever occurs first.
Warranty remedy	At BDNA's discretion: repair or replacement of the defective component, approved replacement parts, or authorized repair through BDNA or an approved dealer/service provider. Approved labour is included only within BDNA's written repair scope and applicable warranty labour allowance.
Activation	Submit the BDNA Commissioning / Installation Form and startup evidence within 30 days. Late or incomplete records may delay or limit coverage where required verification is not possible.

KEY CUSTOMER AND DEALER REQUIREMENTS

TO MAINTAIN ELIGIBILITY

- Match the breaker correctly to the carrier and approved application.
- Use approved hydraulic oil, grease, parts, tools, and accessories.
- Follow all operating, greasing, inspection, and maintenance procedures.
- Stop operation when an abnormal condition or suspected defect appears.
- Notify BDNA or an authorized dealer promptly, normally within five business days, and provide the requested evidence.

NOT INCLUDED IN STANDARD COVERAGE

- Normal wear, routine maintenance, consumables, misuse, incorrect setup, poor maintenance, or carrier-related conditions. Unauthorized teardown, repair, modification, welding, adjustment, parts, fluids, accessories, or labour beyond BDNA's approved scope or allowance.
- Downtime, lost production, rental equipment, project delay, standby labour, penalties, or consequential losses.
- Travel, freight, transportation, hotshot delivery, inspection, and site costs unless BDNA approves them in writing before they are incurred.

HOW TO START A CLAIM

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Report the issue promptly and stop operation where further damage is possible.	Provide serial number, proof of purchase, hours, equipment details, photos/video, hydraulic readings, maintenance records, and startup documents	Do not disassemble, replace parts, transport the breaker, or use a third-party repairer without BDNA's prior written authorization. For an immediate safety condition, take only the minimum action required to protect people, property, or the environment and report it immediately.	Retain and protect failed parts until BDNA provides written return, hold, or disposal instructions. Use the BDNA claim number on all records and shipments

IMPORTANT COMPONENT AND EXPENSE CLARIFICATION

FACTORY-SUPPLIED COMPONENTS, ACCESSORIES, AND CAMPAIGNS

Hoses, fittings, mounting items, seals, and related service items are excluded for normal wear, external damage, carrier-side conditions, or improper installation, but may be considered for a verified factory-supplied defect. Factory-supplied automatic lubrication systems and accessories are covered for verified defects, not consumables, routine adjustment, maintenance conditions, contamination, or unauthorized installation. Replacement parts and authorized repairs are governed by the separate BDNA parts/repair warranty. A bulletin or production change does not create a retrofit right unless BDNA issues a written campaign, recall, or authorization.

CLAIM DECISIONS AND RECONSIDERATION

One written reconsideration may normally be requested within 15 business days with the claim number, disputed finding, requested outcome, and new or overlooked evidence. BDNA remains the final warranty authority for BD Breakers. Informal communications do not authorize work or cost unless confirmed in the official claim record.

NON-WAIVABLE LEGAL RIGHTS

The official warranty remains subject to rights and remedies that cannot lawfully be excluded, restricted, or modified.